

DEPARTMENT OF MOTOR VEHICLES

LICENSING OPERATIONS DIVISION

P.O. BOX 932345

SACRAMENTO, CA 94232-3450



February 23, 2011

Nelson A. Castillo
1605 West Olympic Boulevard, Suite 1045
Los Angeles, California 90015

Dear Mr. Castillo,

This is in response to your letter dated November 15, 2010, regarding your client Ms. Susy Juana M. Alvarez and the renewal of her driver license, and your concerns for other applicants with Temporary Protected Status designation.

I apologize that your client was unable to renew her driver license on her first attempt. As a result of your conversation on November 15, 2010, with Glenis Baysinger of my staff, an appointment was made for Ms. Alvarez on November 17, 2010, at the Pomona field office. Ms. Alvarez completed her renewal at the time and her driver license was mailed December 31, 2010.

I assure you that the department works diligently to disseminate pertinent information to our field offices including information on Temporary Protected Status. We are keenly aware of the time sensitivity in these matters. We receive email alerts from the Department of Homeland Security and strive for expediency in disseminating this information to our employees.

The department does not retain the country of origin, or the designation of Temporary Protected Status on license records. Therefore, the department is unable to ascertain if an individual with Temporary Protected Status was erroneously denied a driver license or identification card.

Thank you for this opportunity to respond to your concerns. If you have any questions or other concerns, please contact Glenis Baysinger, Policy Analyst, at (916) 657-9747.

Sincerely,

A handwritten signature in black ink, appearing to read 'P. Barrett', with a long horizontal flourish extending to the right.

for PATRICK BARRETT, Manager
Driver Licensing Policy Section